

Move United Education Conference

Event Policies & Guidelines

2026

Participants are expected to review, understand, and agree to the following policies. These guidelines are designed to promote a safe, respectful, and inclusive environment for all attendees. Move United reserves the right to take appropriate action, including temporary or permanent exclusion, when policies cannot be followed.

Professional Conduct

Move United's Education Conference is a professional event where we collectively represent the adaptive sports industry—and where the sharing of our diverse opinions and knowledge enriches our business for the better. All attendees are expected to meet general public expectations of professionalism and treat fellow attendees fairly and respectfully throughout the event, and in accordance with this code of conduct.

Sports

- A range of sports trainings are offered at the Move United Education Conference. Wherever applicable Essential Eligibility Criteria, defined by the sports National Governing Body will be in effect.
- Participants are solely responsible for ensuring they are medically cleared to participate and can engage in all required safety precautions.
- Helmets are required for certain activities as directed by the lead clinician or Move United

Health and Wellness

All event attendees are collectively responsible for helping us all stay healthy and enjoy a successful event. Individuals and parents/guardians are responsible for self-symptom checking daily. If an individual, regardless of their affiliation with the event, experiences any of the following, they should not attend and/or participate.

- Have a fever or it has been less than 48 hours with no fever without the use of fever reducing medicine.
- Have other symptoms including, but not limited to cough, sore throat, headache, fatigue, congestion, or runny nose; nausea or vomiting, diarrhea, shortness of breath, difficulty breathing, new loss of taste or smell, fever of 100.4 degrees or higher, chills, muscle aches.

Animals

Move United is committed to providing inclusive and accessible environments. Certified service animals are welcome in accordance with the ADA.

- Pets of any type are not permitted on site.
- Certified service animals must remain under supervision and responsibility of the owner. Move United staff are not obligated or responsible to provide services or care for the animal during an event. In addition, the animal owner is responsible for ensuring the following:

- Animal must wear collar with identifying information (owner, contact information)
- Animal must be friendly and not show any signs of aggressive behavior toward humans or other service animals (intimidation, barking, biting)
- Animal must be up to date on vaccinations in accordance with state and local laws.
- Animal must be house-trained.
- If a service animal's behavior impacts others' ability to fully engage, staff will first work with the handler to explore reasonable accommodations. Removal will occur only when necessary and after other options have been exhausted

Refunds/General Policies:

- Refunds, including those for sickness, are unavailable after March 13th. Up until March 13th, refunds will be available minus a \$50 administrative fee.
- No-shows for sessions requiring sign-up in advance may be charged a fee as noted in registration.
- Move United reserves the right to change, cancel or move any session due to safety, presenter availability, facility availability or any reason Move United deems necessary to do so. In the event of sessions being removed from the program, refunds are not provided.
- Attendees engaging with the Vendors and Exhibitors on-site, please note that Move United doesn't endorse any company or product
- The nature of the environment that our programs are held in may be remote. Participants must be comfortable with being out of direct contact with medical personnel while at the event.
- Will be able to follow directions independently or with the assistance of a caregiver.
- Will have a caregiver or guardian who can provide supervision, if needed, to use bathroom facilities, administer all necessary medications or provide any other personal care required.
- Report any practice or situation that endangers the health, safety, or well-being of yourself, employees, contractors, volunteers, sponsors and program participants. You have an ethical responsibility to inform one of the following people: Julia Ray, Programs Director, (301) 217-9840, or Ryan Semke, Insurance Program Manager, (240) 268-5370.
- Keep personal effects including valuables and medications secured. Move United is not responsible for any personal effects.
- Keep all event areas neat and clean and be respectful of other people's property.